



HTL INTEGRATED SYSTEM

SHOP NO-35 A.WING PARAS PLAZA K.C

JAIN NAGAR MARUTI MANDIR

RATNAGIRI-415612

Phone : 8668363053/9309193958

Email :hemantsudrik@rediffmail.com

CUSTOMER SERVICE REPORT

CSR NO.

DATE: 25/ may/ 2023

Customer Name: District implementation Unit Koushi

Address: Udyog Vikas Mahamandal, Building, 1st floor, Plot No. 73, MIDC, mirgale, Ratnagiri

City: Ratnagiri

State: MH.

ZIP Code: 415839

Status of Call: Warranty or AMC (Please Tic)

Instruction From

Mr. _____ On _____

NATURE OF PROBLEM

Detail Problem Reported:

System Down: Yes / No (Please Tic)

Equipment Type:

Make:

Model

Serial No.

Call Reported by:

Date:

Time:

Location of Installation:

Ratnagiri

SERVICE DETAILS

Service Rendered:

Engineer's Remarks:		Status after Service:	
Microsoft office. 2021 & windows & other software Installed		Complete/ Incomplete/ Pending for spares/ Under Observation/ Working solution provided	
Defects found on inspection:			
Events: (Date & Time)		Start of Service:	
		End of service:	
PLEASE RATE THIS CALL BY TICKING AN OPTION			
Extremely Satisfied	Satisfied	Dissatisfied	Annoyed
CUSTOMER FEEDBACK			
Remarks:			
Name :		Designation:	Phone/Fax:
Email:			
Signature:		Date:	Place: